

## SUMMER 2020

<b>WEB SITE</b>	: www.orangecounty.com.tr
<b>E-MAIL</b>	: info@orangecounty.com.tr
<b>ADDRESS</b>	: Okurcalar, 07410 Alanya, Antalya
<b>TELEPHONE</b>	: +90 242-527 51 52 (pbx)
<b>FAX</b>	: +90 242-527 41 45
<b>CATEGORY</b>	: 5 Star Resort Hotel
<b>CONCEPT</b>	: Ultra All Inclusive
<b>DISTANCE</b>	: Alanya 30 km, Manavgat 30 km, Antalya AYT Airport 90 km
<b>TRANSPORTATION</b>	: Bus and Taxi (paid)
<b>LOCATION</b>	: Beachfront, Sandy Beach
<b>CREDIT CARD</b>	: Visa, Mastercard, Eurocard,
<b>PETS</b>	: Not Allowed
<b>LANGUAGES</b>	: English, German, Russian, Persian

### CAPACITY AND ROOM INFORMATION

ROOM TYPES	ROOM	PAX
<b>TOTAL ROOM / BED</b>	<b>555</b>	<b>1110</b>
<b>STANDARD SEA &amp; POOL SIDE ROOM</b>	<b>DSV</b>	
<b>STANDARD LAND SIDE ROOM</b>	<b>DST</b>	
<b>FAMILY ROOM</b>	<b>FAM</b>	<b>(ROH)</b>
<b>SUITE ROOM</b>	<b>SUIT</b>	

ROOM INFORMATION	DST	DSV	FAM / SUIT
<b>Total Number of Rooms</b>	307	232	16
<b>Bed Rooms</b>	1	1	2
<b>Handicapped Rooms</b>	5		
<b>Min / Max Pax</b>	1 / 2+2	1 / 2+2	1 / 2+4
<b>Hairdryer</b>	√	√	√
<b>Central Air Conditioning</b>	√	√	√
<b>Telephone</b>	√	√	√
<b>Minibar (soft drinks)</b>	√	√	√
<b>Electronic Safe</b>	√	√	√
<b>Satellite TV</b>	√	√	√



## RESTAURANTS AND BARS

RESTAURANTS	SERVICE	HOURS	DATE
Breakfast Main Restaurant Lunch Main Restaurant Dinner Main Restaurant Night Soup	Open Buffet Self Service Service will be made by the staff Dinner Time can change on October and November Months 18:30-21:00	07:00 – 10:30 12:30 – 14:30 19:00 – 21:30 00:00 – 01:00	24.07.2020 – 29.11.2020 24.07.2020 – 29.11.2020 24.07.2020 – 29.11.2020 24.07.2020 – 29.11.2020
Snack Service	Self Service	12:00 – 16:00	24.07.2020 – 29.11.2020
Patisserie	Open Buffet	13:00 – 18:00	24.07.2020 – 29.11.2020
A la Carte Restaurant (International Cuisine )	One day prior reservation required, with service fee. Children between 0-2 age is served free of charge.	19:00 – 21:00	24.07.2020 – 30.11.2020
Ice Cream Service	In November service between 15:00-17:00	13:00-17:00	24.07.2020 – 29.11.2020
Room Service	Paid	24 Hours	24.07.2020 – 29.11.2020

BARS	SERVICE	HOURS	DATE
Lobby Bar	Alcoholic beverages are paid between 24:00 p.m. – 07:00 a.m.	24 Hours	24.07.2020 – 29.11.2020
Snack Bar	Self Service	12:00 - 17:00	24.07.2020 – 29.11.2020
Beach Bar	Self Service	10:00 - 18:00 00:00 - 07:00	24.07.2020 – 31.10.2020
Pier Bar	Self Service	10:00 - 18:00 22:00 - 00:00	24.07.2020 – 30.11.2020
Sports Bar	Self Service	10:00 - 00:00	24.07.2020 – 30.11.2020

- All soft drinks, non-alcoholic drinks, local alcoholic and some imported alcoholic drinks are included in the concept.
- Table service is available only at the À la Carte Restaurant.
- Minibars re-filled every day with soft drinks.
- Ice cream service hours can be change according to the season, guest profile or product supply by the Hotel Management.
- Working hours of bars and restaurants can change according to the weather and other season condition.
- **Concept AI will be in November**



FOOD & BEVERAGE	INFORMATION	EXTRA	FREE
À LA CARTE RESTAURANT RESERVATION	One day prior reservation required, with service fee. Children between 0-2 age is served free of charge.	√	
ICE CREAM SERVICES			√
ALL NON – ALCOHOLIC BEVERAGES, UNLIMITED LOCAL & SOME IMPORTED ALCOHOLIC DRINKS	On specified bars and times		√
ALL BOTTLED LOCAL AND IMPORTED BEVERAGES		√	
PREMIUM AND SPECIAL BEVERAGES		√	
MINI BAR			√
ROOM SERVICE	24 Hours	√	

ACTIVITIES	INFORMATION	EXTRA	FREE
TABLE TENNIS			√
FITNESS CENTER (it will serve depending on the reservation)	Individual use within personal responsibility		√
PAVILLION	VIP service near the pool and on the Pier	√	
WATERSLIDES			√

OTHER SERVICES	INFORMATION	EXTRA	FREE
OUTDOOR AUTOPARK AREA	If the parking area is full, parking is available in the appropriate area beside the hotel		√
LAUNDRY SERVICE	Between 09:00 – 16:00	√	
HAMAM & SAUNA	Service by Private Company, Massage and other treatments are paid. It will serve depending on the reservation		√
WI-FI INTERNET ACCESS	All area & rooms		√
SAFE BOX			√
BEACH TOWELS	Can be changed once a day with towel card		√
SUNBED & UMBRELLA			√
TELEPHONE & FAX		√	
SATELLITE TV IN THE ROOMS			√
MEDICAL SERVICES	Service by Private Company	√	

- Hotel parking area can serve a limited number of autos. Parking outside of the hotel or in hotel's parking area is within the guest's own responsibility. Hotel assumes no responsibility for loss or damage about parked vehicles.



## POOL

SWIMMING POOLS	NUMBER OF POOLS	DEPTH cm	AREA m <sup>2</sup>	FRESH WATER	HEATED
OUTDOOR SWIMMING POOL	1	140	2.200	√	
AQUAPARK POOL	1	110	273	√	√
INDOOR SWIMMING POOL	1	140	500	√	√
KIDS SWIMMING POOL	1	110	150	√	

Indoor pool is not available in summer season. 4 water slides are available in the outdoor pool area.

## BEACH

LOCATION	BEACH	Pier	SHOWER	DRESSING CABIN
SEA FRONT	Sandy	Wood	Beach - Pier	Beach - Pier

Parental accompaniment is required for beach playground.

## CONFERENCES & MEETING HALL

FORMATION	CAPACITY
Class Formation	200 Pax
Banquet Formation	350 Pax
Theater Formation	450 Pax
Cocktail Formation	450 Pax
U Formation	200 Pax

### **Hall Equipment**

: Wireless Microphone, 2 Wired Microphone, 2 Wired Microphone Stand, Barcovision Screen (4x3 m), Barcovision (portable screen 2x2 m), DVD Player, Portable Sound System, PC, TV (LCD), Overhead Projector, Sound System, Flipchart, Main hall height is 3,40 cm and width is 850 m2

## ENTERTAINMENT & ANIMATION

### **Animation**

- Live Music at certain days of the week.
- Mini Disco at certain days of the week.
- Daily Activities.
- Soft Animation

### **Spor**

Fitness Center, Gymnastic, Table Tennis, Dart

### **Mini Club**

4 - 12 years: : Mini club is open between 10:00 a.m - 18:00 p.m.  
(For children between 2-3 ages parental accompaniment is required)  
Services : Games, mini disco, children playground is available.

- Children's club hours may vary during the pre-season and post-season periods from November.



## **GENERAL CONCEPT RULES:**

- Alcoholic beverage service is prohibited for children under 18 years old according to the local laws.
- Hotel management has the right not to serve alcohol to guests who may harm themselves and their surroundings after a certain consumption of alcohol.
- The check out time is at 11:00. Room keys, armbands and towel cards has to be returned to the reception during the check out.
- Late c/out and early c/in are paid and subject to availability.
- According to the ultra all inclusive concept all guests are able to use food and beverage services just for themselves.
- Ultra all inclusive concept starts from check in day at 14:30 , ends check out day at 11:00.
- All beverages and foods which are not available at our buffets and at à la carte restaurants are served paid.
- In case of taking food and beverages which served in the facility to the rooms, they will be billed as extra in guests' accounts.
- Beach, pier and water slides are available according to the weather conditions.
- Pets are not allowed.
- Dry cleaning service is not provided in the hotel, our hotel can not be held responsible for problems that may arise by external companies.
- Smoking is forbidden in indoor areas according to the local laws. Contrary situation is subject to financial sanctions determined by local authorities.
- Use of water pipes, irons and similar personal devices are not permitted in the rooms and all damages incurred by the guest, including damages caused by such use in the room and in the hotel, will be charged to the guest with its renewal fee.
- Water pipes and all similar tools and equipment that may create a fire hazard will be handed over to the management and will be given back at c/out time. The damage caused by use will be charged to the guest.
- Children has to be accompanied by their parents at the water slides, pools and activity areas.
- Our guests who use the Fitness Center are self responsible for any health problems that may arise from individual work.
- Guests are not allowed to listen to loud music and disturb the surrounding with portable devices in the open air and in the rooms.
- Safe box is free of charge in all rooms, hotel is not responsible for any lost property.
- Our hotel has arm band usage for security and service convenience and arm bands are charged in case of loss.
- Central Air Condition service hours depend on the weather conditions.
- Private businesses' services (shopping center, market etc.) don't belong to the hotel and hotel is not responsible for provided services.
- Pest control and disinfection is carried out regularly according to international quality norms.
- Outside activities and snack restaurant services depend on the season, guest profile and product supplement. Hotel management has the right to change or cancel these services and activities.
- Parties, animation programs and other activities depend on the weather conditions, season and guest profile. Hotel management has the right to change or cancel these services and activities.

