



## SUMMER 2020

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<b>CATEGORY</b>	: 5 Star Resort Hotel
<b>CONCEPT</b>	: Ultra All Inclusive
<b>DISTANCE</b>	: Kemer 300 m, Antalya 45 km, Antalya AYT Airport 60 km
<b>TRANSPORTATION</b>	: Bus and Taxi (paid)
<b>LOCATION</b>	: Beachfront, pebble beach
<b>CREDIT CARD</b>	: Visa, Mastercard, Eurocard,
<b>PETS</b>	: Not Allowed
<b>LANGUAGES</b>	: English, German, Russian, Persian

### CAPACITY AND ROOM INFORMATION

ROOM TYPES	ROOM	PAX
<b>TOTAL ROOM / BEDS</b>	<b>526</b>	<b>1128</b>
<b>STANDARD SEA &amp; POOL SIDE ROOM</b>	<b>DSV</b>	
<b>STANDARD LAND SIDE ROOM</b>	<b>DST</b>	
<b>FAMILY ROOM</b>	<b>FAM</b>	<b>(ROH)</b>
<b>QUEEN BEATRIX SUITE</b>	<b>QUEEN</b>	
<b>AMSTERDAM SUITE</b>	<b>AMSTS</b>	
<b>PRINCESS MAXIMA SUITE</b>	<b>PMST</b>	
<b>VOLENDAM HOUSES</b>	<b>VOL</b>	

ROOM INFORMATION	DST	DSV	FAM	QUEEN	AMSTS	PMST	VOL
<b>Total Number of Rooms</b>	328	160	16	1	1	1	19
<b>Bed Rooms</b>	1	1	2	2	2	2	2
<b>Handicapped Rooms</b>	5						
<b>Min / Max Pax</b>	1/2+1	1/2+1	3+2/4	2+2/4	2+2/4	2+2/4	4+1/5
<b>Living Room</b>				1	1	1	
<b>Hairdryer</b>	√	√	√	√	√	√	√
<b>Central Air Conditioning</b>	√	√	√	√	√	√	√
<b>Telephone</b>	√	√	√	√	√	√	√
<b>Minibar (soft drinks)</b>	√	√	√	√	√	√	√
<b>Electronic Safe</b>	√	√	√	√	√	√	√
<b>Satellite TV</b>	√	√	√	√	√	√	√



## RESTAURANTS AND BARS

RESTAURANTS	SERVICE	HOURS	DATE
Breakfast Main Restaurant Lunch Main Restaurant Dinner Main Restaurant Midnight Snack Main Restaurant	Open Buffet Self Service	07:00 – 10:45 12:30 – 14:30 19:00 – 21:30 00:00 – 02:00	16.03.2020 – 29.11.2020 16.03.2020 – 29.11.2020 16.03.2020 – 29.11.2020 16.03.2020 – 29.11.2020
Snack Service	Self Service	12:00 – 17:00	16.03.2020 – 29.11.2020
Gözleme (Turkish Pancake) Service	Self service	11:00 – 15:00	01.05.2020 – 31.10.2020
Patisserie	Self service	13:00 – 18:00	15.04.2020 – 29.11.2020
A' La Carte Restaurant	One day prior reservation required, with service fee. Children between 0-2 age is served free of charge.	19:00 – 21:00	01.05.2020 – 31.10.2020
Room Service	Paid	24 Hours	
Ice cream		13:00 – 17:00	16.03.2020 – 29.11.2020

BARS	SERVICE	HOURS	DATE
1 e Klasse Lobby Bar	Alcoholic beverages are paid between 24:00 – 07:00	24 Hours	16.03.2020 – 29.11.2020
Grand Cafe Bar		10:00 – 00:00	16.03.2020 – 29.11.2020
Bulldog Coffee Shop		20:00 – 00:00	01.05.2020 – 31.10.2020
Pier Bar		10:00 – 18:00 22:00 – 00:00	01.05.2020 – 31.10.2020
Disco Bar		00:00 – 02:00	16.03.2020 – 29.11.2020
Beach Bar	VIP Bar	00:00 – 07:00	01.05.2020 – 31.10.2020
Molen Bar	Served next to the mill	10:00 – 18:00	01.05.2020 – 31.10.2020
X-tra Bar	Served on the Pier / Paid	21:00 – 00:00	01.05.2019 – 31.10.2020

- All soft drinks, non-alcoholic drinks, local alcoholic and some imported alcoholic drinks are included in the concept.
- Table service is available only at the À la Carte Restaurant.
- Minibars re-filled every day with soft drinks.
- Ice cream service hours can be change according to the season, guest profile or product supply by the Hotel Management.
- Alcoholic beverages are paid between 00:00 – 07:00 at the Lobby Bar.
- Working hours of bars and restaurants can change according to the weather and other season conditions.



FOOD & BEVERAGE	INFORMATION	EXTRA	FREE
À LA CARTE RESTAURANT RESERVATION	One day prior reservation required, with service fee. Children between 0-2 age is served free of charge.	√	
FRESH PRESSED JUICE	Service by Private Company	√	
CORN SERVICE AT THE STREET	Service by Private Company	√	
ICE CREAM SERVICES			√
ALL NON – ALCOHOLIC BEVERAGES, LOCAL & SOME IMPORTED ALCOHOLIC DRINKS	On specified bars and service times		√
ALL BOTTLED LOCAL AND IMPORTED BEVERAGES		√	
PREMIUM AND SPECIAL BEVERAGES		√	
MINI BAR			√
ROOM SERVICE	24 Hours	√	
WATERPIPE	Service by Private Company, not allowed to use in guest rooms.	√	

ACTIVITIES	INFORMATION	EXTRA	FREE
TABLE TENNIS			√
FITNESS CENTER	Individual use within personal responsibility		√
PAVILLION	VIP service near the pool and on the pier	√	
WATERSLIDES			√

OTHER SERVICES	INFORMATION	EXTRA	FREE
OUTDOOR AUTOPARK AREA	With limited capacity		√
LAUNDRY SERVICE	Between 09:00 – 16:00 hours	√	
MEDICAL SERVICES	Service by Private Company	√	
HAMAM, SAUNA, STEAM ROOM	Service by Private Company, Massage and other treatments are paid		√
WI-FI INTERNET ACCESS	All area & rooms		√
SAFE BOX IN THE ROOMS			√
BEACH TOWELS	Changed once a day with towel card		√
SUNBED & UMBRELLA			√
TELEPHONE & FAX		√	
SATELLITE TV IN THE ROOMS			√

- Hotel parking area can serve a limited number of autos. Parking outside of the hotel or in hotel's parking area is within the guest's own responsibility. Hotel assumes no responsibility for loss or damage about parked vehicles.



## POOLS

POOLS	NUMBER OF POOLS	DEPTH cm	AREA m <sup>2</sup>	FRESH WATER	HEATED
OUTDOOR SWIMMING POOL	1	140	2.470	√	
OUTDOOR SWIMMING POOL	1	110	676	√	
INDOOR SWIMMING POOL	1	140	185	√	√
CHILDREN SWIMMING POOL	1	40	83	√	

Indoor swimming pool is not use in summer season. There are two water slides at the outdoor pool area.

## BEACH

LOCATION	LENGTH	CERTIFICATE	PIER	SHOWER	DRESSING CABIN
SEA FRONT	Gravel-90 m	Blue Flag	Wood	Beach - Pier	Beach - Pier

Parental accompaniment is required for beach playground.

## CONFERENCES & MEETING HALL

FORMATION	CAPACITY
CLASS ROOM	200 PAX
BANQUET STYLE	350 PAX
THEATRE STYLE	350 PAX
COCKTAIL STYLE	500 PAX
U STYLE	80 PAX

Main hall height is 4,80 cm and width is 600 m2

### Hall Equipment

: Wireless Microphone, 2 Wired Microphone, 2 Wired Microphone Stand, Barcovision Screen (4x3 m), Barcovision (portable screen 2x2 m), DVD Player, Portable Sound System, PC, TV (LCD), Overhead Projector, Sound System, Flipchart,

## ENTERTAINMENT & ANIMATION

### Animation

- Pier Parties at certain days of the week.
- Show Groups at certain days of the week.
- Mini Disco everyday in the evening
- Full Animation Program, Day Time Parties, Daily Activities and Aftershow Parties at certain days of the week.

### Sports

Fitness Center, Gymnastics, Table Tennis, Dart

### Mini Club

Between 4 - 12 ages : Mini Club working hours 10:00 - 24:00.  
(For children between 2-3 ages parental accompaniment is required)  
Services : Games, Mini Disco, Playground.

- Children's club hours may vary during the pre-season and post-season periods from March to April and November.



## **GENERAL CONCEPT RULES;**

- Alcoholic beverage service is prohibited for children under 18 years old according to the local laws.
- Hotel management has the right not to serve alcohol to guests who may harm themselves and their surroundings after a certain consumption of alcohol.
- The check out time is at 11:00. Room keys, armbands and towel cards has to be returned to the reception during the check out.
- Late c/out and early c/in are paid and subject to availability.
- According to the ultra all inclusive concept all guests are able to use food and beverage services just for themselves.
- Ultra all inclusive concept starts from check in day at 14:30 , ends check out day at 11:00.
- All beverages and foods which are not available at our buffets and at à la carte restaurants are served paid.
- In case of taking food and beverages which served in the facility to the rooms, they will be billed as extra in guests' accounts.
- Beach, pier and water slides are available according to the weather conditions.
- Pets are not allowed.
- Dry cleaning service is not provided in the hotel, our hotel can not be held responsible for problems that may arise by external companies.
- Smoking is forbidden in indoor areas according to the local laws. Contrary situation is subject to financial sanctions determined by local authorities.
- Use of water pipes, irons and similar personal devices are not permitted in the rooms and all damages incurred by the guest, including damages caused by such use in the room and in the hotel, will be charged to the guest with its renewal fee.
- Water pipes and all similar tools and equipment that may create a fire hazard will be handed over to the management and will be given back at c/out time. The damage caused by use will be charged to the guest.
- Children has to be accompanied by their parents at the water slides, pools and activity areas.
- Our guests who use the Fitness Center are self responsible for any health problems that may arise from individual work.
- Guests are not allowed to listen to loud music and disturb the surrounding with portable devices in the open air and in the rooms.
- Safe box is free of charge in all rooms, hotel is not responsible for any lost property.
- Our hotel has arm band usage for security and service convenience and arm bands are charged in case of loss.
- Central Air Condition service hours depend on the weather conditions.
- Private businesses' services (shopping center, market etc.) don't belong to the hotel and hotel is not responsible for provided services.
- Pest control and disinfection is carried out regularly according to international quality norms.
- Outside activities and snack restaurant services depend on the season, guest profile and product supplement. Hotel management has the right to change or cancel these services and activities.
- Parties, animation programs and other activities depend on the weather conditions, season and guest profile. Hotel management has the right to change or cancel these services and activities.





Turkey's Leading Entertainment Hotel



Turkey's Leading Design Hotel



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