

ORANGE COUNTY

RESORT HOTEL BELEK
★ ★ ★ ★ ★

SUMMER 2019

WEB SITE	: www.orangecounty.com.tr
E-MAIL	: info@orangecounty.com.tr
ADDRESS	: Boğazak Mah. Akdeniz Cad. 50 Sok. No:18 7500 Boğazkent-Serik/Antalya
TELEPHONE	: 0242 712 70 00
FAX	:
CATEGORY	: 5 Star Resort Hotel
CONCEPT	: Ultra All Inclusive
DISTANCE	: Belek 5 km, Antalya 45 km, Antalya AYT Airport 35 km
TRANSPORTATION	: Bus and Taxi (payable)
LOCATION	: Sea Front, Beach Sand
CREDIT CARD	: Visa, Mastercard, Eurocard,
PETS	: Not Allowed
LANGUAGES	: English, German, Russian, Persian

CAPACITY AND ROOM INFORMATION

ROOM TYPES	ROOM	PAX
TOTAL ROOM / BED	370	892
STANDARD SEA & POOL SIDE ROOM	DSV	
STANDARD LAND SIDE ROOM	DST	
FAMILY ROOM	FAM	(ROH)
SUITE	SUITE	

ROOM INFORMATION	DST	DSV	FAM	SUITE
Total Number of Rooms	252	40	74	4
Bed Rooms	1	1	2	1
Handicapped Rooms	3			
Min / Max Pax	1/2+2	1/2+2	2+2/3+1/4	2+2/3+1/4
Living Room				1
Hairdryer	√	√	√	√
Central Air Conditioning	√	√	√	√
Telephone	√	√	√	√
Minibar (soft drinks)	√	√	√	√
Electronic Safe	√	√	√	√
Satellite TV	√	√	√	√

RESTAURANTS AND BARS

RESTAURANTS	SERVICE	HOURS	DATE
Breakfast Main Restaurant Lunch Main Restaurant Dinner Main Restaurant Midnight Snack Main Restaurant	Open Buffet Self Service	07:00 – 10:45 12:30 – 14:30 19:00 – 21:30 00:00 – 02:00	27.04.2019 – 02.11.2019 27.04.2019 – 02.11.2019 27.04.2019 – 02.11.2019 27.04.2019 – 02.11.2019
Sunrise Snack Restaurant		12:00 – 17:00	27.04.2019 – 02.11.2019
Gözleme Service		11:00 – 16:00	27.04.2019 – 02.11.2019
The Döner House		12:00 – 17:00	27.04.2019 – 02.11.2019
Gusto Pasta (Macaroni)		11:00 – 16:00	27.04.2019 – 02.11.2019
Patisserie Corner	Open Buffet	11:00 – 18:00	27.04.2019 – 02.11.2019
A' La Carte Restaurant	Reservation one day before required. Payable 0-2 Age (infant) are free.	19:00 – 21:00	27.04.2019 – 02.11.2019
Room Service	Payable	24 Hours	

BARS	SERVICE	HOURS	DATE
Aura Lobby Bar		24 Hours	27.04.2019 – 02.11.2019
Cool Bar		09:00 – 00:00	27.04.2019 – 02.11.2019
Sunrise Snack Bar		12:00 – 18:00	27.04.2019 – 02.11.2019
Sunset Beach Bar		09:00 – 18:00	27.04.2019 – 02.11.2019

- All of soft drinks, unlimited local and some imported alcoholic drink included service concept for all bars
- Beverage service to the table is just available in the À la Carte Restaurant.
- Minibars will be filled one time in a day with soft drinks.
- Ice Cream service hours; depends to the season, to the guest profile, product supplement the hotel management has the right to cancel or to change this service.
- At the Lobby Bar are all alcoholic drinks payable between 24:00 p.m. – 07:00 a.m.
- According the weather conditions the hotel management has the right to change the work time of the restaurants and bars.
- Honeymooners Concept; themed room decoration, sparkle wine, cookies, bathrobe in the room, ribbon on the door.

FOOD & BEVERAGE	INFORMATION	EXTRA	FREE
À LA CARTE RESTAURANT RESERVATION	Reservation one day before required. Payable 0-2 Age (infant) free.	√	
ICE CREAM SERVICES			√
ALL NON – ALCOHOLIC BEVERAGES, UNLIMITED LOCAL & SOME IMPORTED ALCOHOLIC DRINKS	On specified bars and service times		√
ALL BOTTLED LOCAL AND IMPORTED BEVERAGES		√	
PREMIUM AND SPECIAL BEVERAGES		√	
MINI BAR			√
ROOM SERVICE	24 Hours	√	
WATERPIPE	Private Enterprise, this service is not unusable to the guest rooms	√	

ACTIVITIES	INFORMATION	EXTRA	FREE
TABLE TENNIS			√
FITNESS CENTER	With Personel use and responsibility		√
BEACH VOLLEYBALL			√
DISCO			√
WATERSLIDES			√

OTHER SERVICES	INFORMATION	EXTRA	FREE
LAUNDRY SERVICE	Between 09:00 – 16:00	√	
MEDICAL SERVICES	Private Enterprise	√	
RENT A CAR, TAXI, PRIVATE TRANSFER	Private Enterprise	√	
HAMAM, SAUNA, STEAM ROOM	Private Enterprise, Massage and other treatments are payable		√
WI-FI INTERNET ACCESS	All area & rooms		√
SAFE BOX IN THE ROOMS			√
BEACH TOWELS	Changing one time in a day with towel card		√
SUNBED & UMBRELLA			√
TELEPHONE & FAX		√	
SATELLITE TV IN THE ROOMS			√

POOLS

POOLS	NUMBER OF POOLS	DEPTH cm	AREA m²	FRESH WATER	HEATED
OUTDOOR SWIMMING POOL	1	140	805	√	
OUTDOOR SWIMMING POOL	1	110	120	√	
INDOOR SWIMMING POOL	1	140	60	√	√
KIDS SWIMMING POOL	1	30	25	√	

Indoor pool is not available in summer season. Three water slides are available in the outdoor pool area.

BEACH

LOCATION	LENGTH	CERTIFICATE	PIER	SHOWER	DRESSING CABIN
SEA FRONT	Sand-100 m	Blue Flag	Wood	Beach - Pier	Beach - Pier

The accompaniment of parents on the sandy playground for children is necessary at the beach.

CONFERENCES & MEETING HALL

FORMATION	CAPACITY
CLASS FORMATION	220 PAX
BANQUET FORMATION	200 PAX
THEATRE FORMATION	350 PAX
COCKTAIL FORMATION	500 PAX
U FORMATION	110 PAX

Hall Equipment

: Wireless Microphone, 2 Wired Microphone, 2 Wired Microphone Stand, Barcovision Screen (4x3 m), Barcovision (portable screen 2x2 m), DVD Player, Portable Sound System, PC, TV (LCD), Overhead Projector, Sound System, Flipchart, Main hall height is 4,80 cm and width is 600 m²

ENTERTAINMENT & ANIMATION

Animation

- Pier Parties at certain days of the week.
- Show Groups at certain days of the week.
- Everyday in the evening Mini Disco
- Full Animation Programme, Day Time Parties, Daily Activities and Aftershow Parties at certain days of the week.

Spor

Fitness Center, Gymnastics, Table Tennis, Dart

Mini Club

4 - 12 years: : Mini Club is open between 10:00 - 24:00.
(For children between 2-3 years is the accompaniment of their parents necessary.)
Services : Games, Mini Disco, playground for children

SUITE ROOM SERVICE CONCEPT:

- Hotel information, guest accompaniment to the room and assistance service will be provided by the Guest Relation Team
- Express Check-In and Check-Out service in the room
- VIP status Food & Beverage service
- Once during the stay ,free lodge reservation at the pier or pool.
- Laundry service (free washing & ironing services between 09:00-16:00)

GENERAL CONCEPT PRINCIPLES;

- Alcoholic beverage service is forbidden for children under 18 years old according to the local laws.
- Hotel management has the right not to serve alcohol to guests who may harm themselves and their surroundings after a certain consumption of alcohol.
- The check out time is 11:00. Room keys, armbands and towel cards will be taken by the reception during the check out time.
- Late c/out and early c/in is payable.
- All guests are able to use food and beverage services according to the ultra all inclusive concept just for themselves.
- Ultra all inclusive concept starts from check in day 14:30 to check out day 11:00.
- All beverages and foods, which are not available at our buffets and à la carte restaurants are payable.
- in the case that the food and beverages served in the facility are taken out by the guest to room, they are processed in the extra accounts of the guests.
- Beach, pier and water slides will be prepared according to the weather conditions.
- Pets are not allowed.
- Dry cleaning service is not provided in the hotel, our establishment can not be held responsible for problems that may arise from this service which is paid from external companies,
- Smoking is forbidden in indoor areas according to the local laws. otherwise, subject to material sanctions determined by local authorities.
- Water pipes, irons etc. in the rooms use of personal devices is not permitted, and all damages incurred by the guest, including damages caused by such use in the room and in the hotel, shall be charged to the guest with renewal fee.
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- Children has to be accompanied by their parents at the water slides, pool and activity area.
- The health problems that may arise in connection with the individual work of our guests who use the gym are their responsibility.
- Guests are not allowed to listen to loud music in such a way as to disturb the surroundings with portable devices in the open air and in the rooms.
- Safe Box is free of charge in all rooms, We are not responsible for lost property.
- Our hotel has arm band application for security and service convenience and is charged in case of loss.
- Central Air Condition service hours depend on the weather conditions.
- Private businesses' services (shopping center, market etc.) don't belong to the hotel concept and hotel is not responsible for provided services.
- Pest control and disinfection is carried out regularly according to international quality norms.
- Street activity and snack restaurant services depend on the season, guest profile, product supplyment. Hotel management has the right to change or cancel these varieties.
- Parties, animation programmes and other activities depend on the weather conditions, guest profile. Hotel management has the right to change or cancel these varieties.